

# Annual Report 2019-20

## Digartref Ltd



# Chief Executive's Report

Welcome to Digartref's 2019/2020 Annual Report. Due to the strange and unprecedented times we find ourselves in due to the Corona virus pandemic, the charity has produced a much shorter annual report than is usual. That said I hope it still provides an overview of the vital work the charity has undertaken in its attempt to have a positive impact on the lives of those who are at risk of or subject to homelessness.

Following on from my statement in last year's Annual Report, I am pleased to inform you that the target set of raising £21,000 during the charity's 21<sup>st</sup> year was exceeded, with a total of just over £26,000 being raised.

I would like to take this opportunity to thank everyone, including individuals, businesses, other charitable groups, our community, churches, schools, those who use our services, volunteers and staff for their contribution and support in helping us raise this fantastic amount of money. This money has and will continue to be put to good use, benefiting the charity's beneficiaries in a variety of ways.

The data and statistics provided in this report on the Annual Statistic 2019/20 page highlights the demand and the number of people receiving an intervention and support from the charity across all services.

In its aim to alleviate the effects of homelessness in our community, the charity will continue to strive to deliver high quality provision, measure need, and identify gaps in services, by targeting its resources and utilising its wealth of experience.

Finally I would like to highlight that during the period of the pandemic and the requirement to continue to deliver essential services throughout, the Digartref staff team have shown dedication, commitment and professionalism. Without them we would be in a very different situation and I am extremely proud of each and every one of them, their support has been invaluable.

To the Board of Trustees and Digartref volunteers, a huge heartfelt thank you. The support you have given for no financial reward, during a difficult year has been much appreciated. Let's all hope for better time ahead.

# Chair's Report

This past year has brought unforeseen challenges and the Trustees are proud of the way the Digartref Team has responded. Digartref has continued to provide all our services but due to the Covid crisis, this has involved changes in work patterns for our staff and a moving online of much of our Mediation, Support and Learn for Life programmes.

Our hostels and Day centre continue face to face and the numbers of Service Users remain much the same in spite of a huge Government drive to help the Homeless into accommodation and off the streets.

We finish this year in a strong position financially and the money raised in our 21st year has been useful for non-funded 'extras' for our service users and some of the most vulnerable during these Covid times.

Having explored several options for developing our base at the Holyhead Enterprise Centre , we look forward to realising our plans for a Homeless Hub and improvement to our facilities there in the near future.

I would like to thank all our staff who have continued to provide our services, largely without the camaraderie of their co-workers and we look forward to more face to face contact and brighter times .



# Treasurer's Report

During the year ended 31 March 2020 the Charity's net assets increased from £900,000 to £1,075,000. A large part of this increase was due to the reduction in the pension scheme deficit from £196,000 to £76,000, but the successful underlying financial performance seen in previous years also continued.

All our projects equalled or exceeded budgeted surpluses, and our overheads were consistent and well-controlled. This leaves us in a good position to continue providing our services, despite the Coronavirus pandemic, as long as we are successful in tendering and retendering for new and existing financially viable contracts.

Our reserves also provide us with at least some of the resources we require for our planned redevelopment of the Holyhead Enterprise Centre into a homelessness hub, for which suitable grant funding will also be sought.

<u>2019</u>			
<u>FIXED ASSETS</u>			
652941	Tangible Assets		624180
<u>CURRENT ASSETS</u>			
554008	Cash at Bank and in Hand	588404	
36000	Debtors and Prepayments	76153	
<u>590008</u>		<u>664557</u>	
<u>CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR</u>			
18844	Sundry Creditors	19628	
53229	Accruals and Deferred Income	48406	
9026	Loans	9026	
<u>81099</u>		<u>77060</u>	
			<u>587497</u>
<u>508909</u>	<u>NET CURRENT ASSETS</u>		<u>1211677</u>
1161850			
<u>CREDITORS: AMOUNTS FALLING DUE AFTER ONE YEAR</u>			
65974	Loans		60173
<u>1095876</u>			<u>1151504</u>
196000	<u>PROVISIONS FOR LIABILITIES AND CHARGES</u>		76000
<u>899876</u>			<u>1075504</u>
548329	<u>UNRESTRICTED INCOME FUNDS</u>		742401
351547	<u>RESTRICTED INCOME FUND</u>		333103
<u>899876</u>			<u>1075504</u>

# Celebrating 21 years

Digartref celebrated its 21st birthday in January 2020, they wanted to mark the occasion by embarking on a range of fundraising challenges and events with an overall aim of raising at least £21,000 throughout 2019.

A celebration event was held at The Ucheldre Centre in Holyhead on January 28th, the event was very well attended with guests including past and present staff, volunteers, service users, friends and supporters. Ex Labour MP Albert Owen, who is a long-time supporter of Digartref, attended giving a speech and even help cut the cake. Digartref's Chair, Julia Morgan, gave a speech thanking all past and present individuals who have committed their time to support the charity. The Chief Executive, Wendy Hughes, provided plans for the future and the development of further homelessness services on Anglesey, to meet the demand in these times where the numbers experiencing homelessness is increasing. Eryri Woodwind provided entertainment for the afternoon.

Fundraising events included:

Individual donations via Just Giving, Facebook Birthday Fundraisers, Pop-up Charity shop, Sponsored walk up Mount Snowdon, Waitrose Green Token Scheme, Local Schools, Local Groups such as; Anglesea Masons, Gwelfor Friendship club, Bangor Salsa, Llangefni Tennis Club, Local churches, Quiz nights, Coffee Mornings, Fundraising Auction Night; with raffle and auction donations from local restaurants, hotels, takeaways, family days out, train tickets, panto tickets, local artists to name a few.

All monies raised will assist the charity in providing much needed homelessness services



# Annual Statistics 2019-20

## Supported Housing, Floating Support, Day Centre, Nightstop and Resettlement

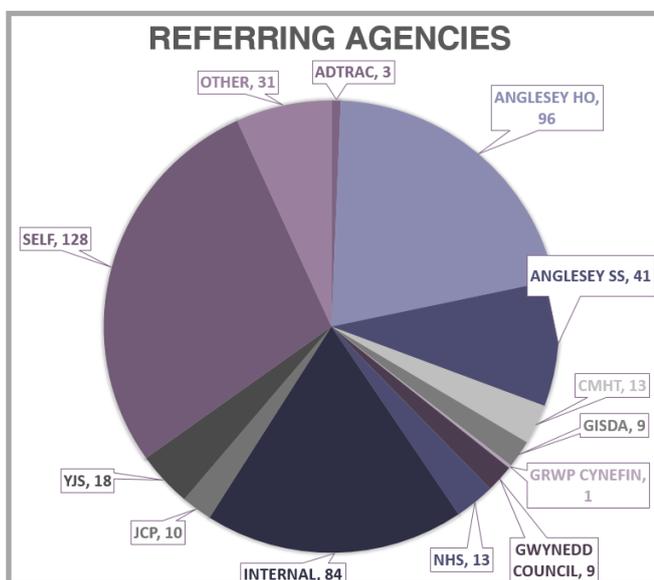
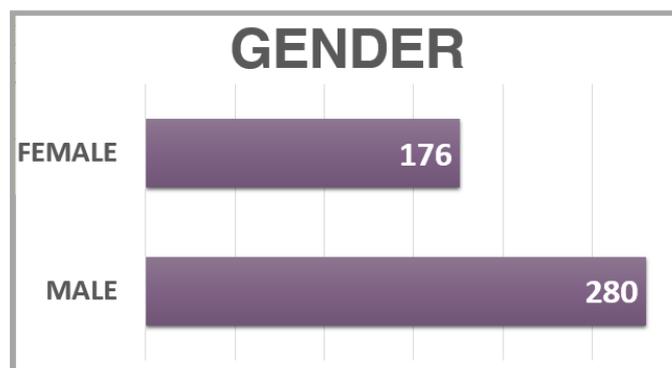
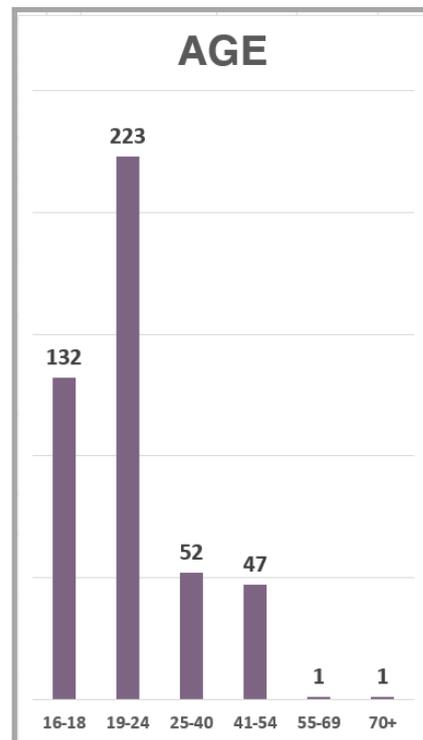
**Referrals Received**  
**456**

**Received a Service**  
**251**

**Supported into Social Housing**  
**32**

**Supported into Private Housing**  
**29**

**Supported into Temporary Accommodation (via Day Centre)**  
**26**



**Rough Sleeper Packs Distributed**  
**20**

**Volunteers Recruited (Nightstop and Day Centre)**  
**11**

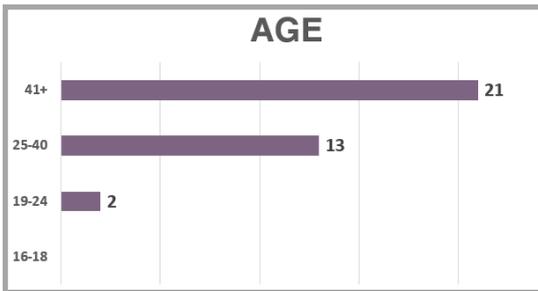


## Substance Misuse Q3 & Q4

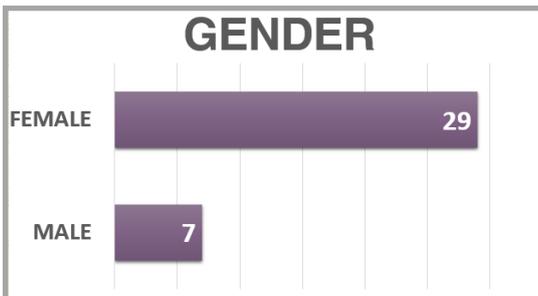
**Referrals Received**  
**36**

**Supported into  
Social Housing**  
**5**

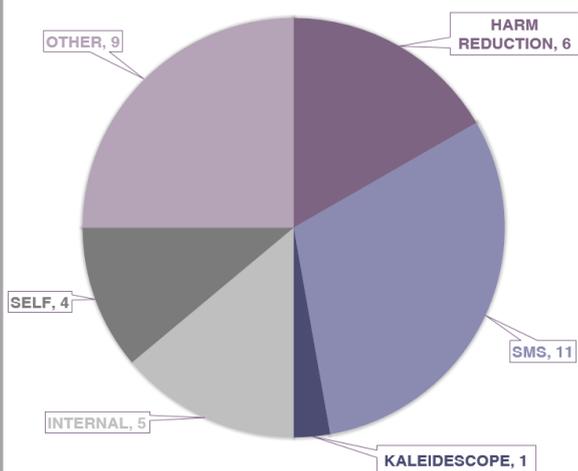
### AGE



### GENDER



### REFERRING AGENCIES

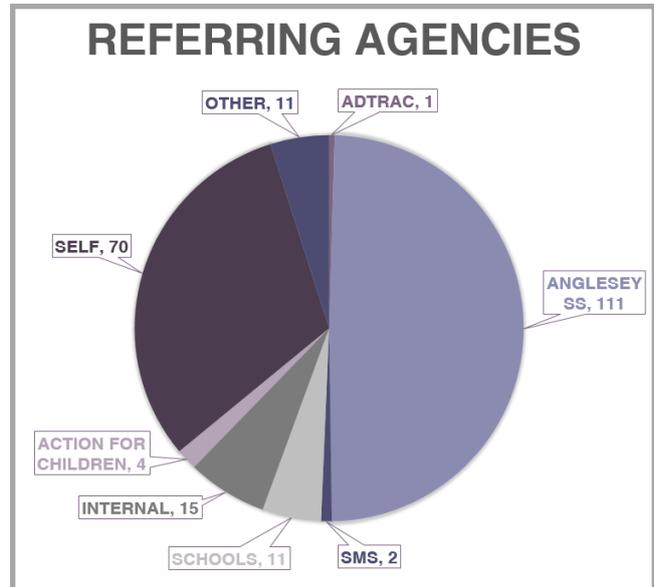


## Mediation & Family Led Intervention Programmes

**Mediation**  
**Referrals Received**  
**114**  
**Mediation**  
**Sessions Delivered**  
**46**

**FLIP**  
**Referrals Received**  
**111**  
**FLIP**  
**Sessions Delivered**  
**142**

### REFERRING AGENCIES



## Learn 4 Life

**One to One  
sessions  
delivered**  
**97**

**Accredited  
Certificates  
Awarded**  
**86**

**Inspire  
Workshops  
delivered**  
**35**

**Non-Accredited  
Certificates  
Awarded**  
**23**

